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PUBLIC OFFER

for the provision of services granting access to the Wraxa platform

Edition dated 13 July 2026

This document, in accordance with paragraph 5 of Article 395 of the Civil Code of the Republic of Kazakhstan, constitutes a public offer of Wraxa Limited Liability Partnership («WRAXA») (hereinafter — the "Provider") and sets out the terms for concluding a services agreement with any individual, individual entrepreneur, or legal entity that accepts this Offer (hereinafter — the "User").

The Offer governs the provision of access to the Wraxa platform, the creation, editing, and publication of sites, the hosting of published sites, and the use of artificial intelligence features paid for with internal settlement units — Wraxa credits.

Acceptance of the Offer occurs upon the User's registration on the Platform, ticking the box indicating agreement with the terms of the Offer, payment for a Subscription, purchase of Wraxa credits, or actual use of the Platform's paid features. With respect to paid services, the Agreement is deemed concluded from the moment of successful payment for the relevant service.

By accepting, the User confirms that they have read the Offer, understand its terms, possess the necessary legal capacity and authority, and accept the Offer in full and without reservation.

1. Terms and Definitions

1.1. Platform - a software service hosted on the Internet at <https://wraxa.ai>, intended for creating, editing, publishing, and hosting sites, landing pages, and online stores, including through the use of artificial intelligence.

1.2. Personal Account - a restricted section of the Platform, accessible to the User after registration and authorization, through which the User manages Projects, Published Sites, Subscriptions, payments, and Wraxa credits.

1.3. Project - a site or other digital product created by the User on the Platform, which is not necessarily accessible to third parties.

1.4. Published Site - a Project for which the User has activated publication and which is hosted by the Provider on the Internet at the link provided by the Platform and/or a connected domain name.

1.5. Pricing Plan - the combination of the cost, term, and scope of the Platform's services. The current terms of the Pricing Plan are displayed on the Platform and/or at <https://wraxa.ai/pricing>.

1.6. Subscription - a periodically paid service for the publication and hosting of one Published Site, including hosting, technical support for its availability, and the amount of bonus Wraxa credits provided for by the Offer.

1.7. Billing Period - 30 (thirty) calendar days, calculated from the date of successful payment of the Subscription for the relevant Published Site.

1.8. Wraxa credits - internal notional settlement units of the Platform used exclusively to pay for artificial intelligence operations within the Platform. Wraxa credits are not money, electronic money, a security, cryptocurrency, or any other means of payment, are not exchangeable for money, and do not accrue any yield.

1.9. Bonus credits - Wraxa credits granted without separate payment in connection with successful payment of the Subscription and having a limited period of validity.

1.10. Purchased credits - Wraxa credits separately paid for by the User through the Personal Account and not included in the cost of the Subscription.

1.11. Payment Provider - a third party that ensures the acceptance and processing of the User's payments in favor of the Provider.

2. Subject Matter of the Agreement

2.1. The Provider grants the User access to the functionality of the Platform, enables the creation and editing of Projects, the publication and hosting of Published Sites, and access to artificial intelligence features within the limits of the paid services and the available balance of Wraxa credits.

2.2. The User undertakes to use the Platform lawfully, to comply with this Offer, and to pay for Subscriptions and additional services in the manner established by the Offer.

2.3. A Subscription is arranged separately for each Published Site. Having one active Subscription does not grant the right to publish and host the User's other sites free of charge.

2.4. The User independently determines the parameters of the Project and is responsible for the texts, images, goods, services, personal data, and other materials placed in the Project.

2.5. The User is identified by means of the Personal Account credentials. Actions performed after authorization are deemed to be actions of the User, unless the User has notified the Provider of a compromise of the credentials.

2.6. Certain features of the Platform may be provided by third parties. The use of such features may be governed by additional terms of the relevant third parties.

3. General Terms of Use of the Platform

3.1. The Platform is a tool for the independent creation and management of sites. The Provider is not the seller of goods or the performer of works or services placed by the User on the site created, and is not a party to transactions between the User and visitors to the User's site.

3.2. The User independently verifies the lawfulness, accuracy, and completeness of the information placed, and the availability of the necessary permits, licenses, consents, privacy policy, public offer, and other mandatory documents.

3.3. Results generated by artificial intelligence may contain inaccuracies, errors, coincidences with other materials, or may not meet the User's expectations. The User must review and, if necessary, edit the result before publishing and using it.

3.4. The User is prohibited from using the Platform to distribute malicious code, engage in phishing or fraud, infringe the rights of third parties, post prohibited information, circumvent the Platform's restrictions, gain unauthorized access, or create an excessive load on the infrastructure.

3.5. The User must maintain the confidentiality of the login, password, and other access credentials. Transferring the account to third parties is done at the User's own risk.

3.6. The Provider is entitled to restrict or suspend access to the Platform and/or a Published Site in the event of a breach of the Offer, applicable legal requirements, or third-party rights, a threat to the security of the Platform, or the existence of outstanding debt.

3.7. The Provider makes reasonable efforts to ensure the uninterrupted operation of the Platform but does not guarantee absolute availability or the absence of errors. Technical works, updates, and restrictions related to the operation of hosting, communication networks, payment systems, and other third parties are possible.

3.8. The Provider is not liable for failures and losses caused by circumstances beyond its reasonable control, including communication and power outages, actions of providers, cyberattacks, blockages, actions of state authorities, and force majeure events.

3.9. Rights to the Platform, the software code, design systems, templates, trademarks, and other elements of the Provider or third parties are retained by the respective rightholders. The User is granted a limited right to use the functionality of the Platform for the term of the Agreement.

3.10. Rights to materials independently uploaded by the User are retained by the User or the relevant rightholder. The User grants the Provider the necessary non-exclusive right to technically store, process, and display such materials for the performance of the Agreement.

3.11. The Provider is entitled to remove or restrict access to materials that manifestly violate the law, this Offer, or the rights of third parties, and to comply with mandatory orders of authorized state bodies.

4. Rights and Obligations of the Parties

4.1. The Provider must supply the paid scope of services, keep records of Subscriptions and Wraxa credits, take reasonable measures to protect account credentials, and notify the User of material changes to the terms via the Platform.

4.2. The Provider is entitled to update the functionality, interface, artificial intelligence models, technical requirements, and the range of available features, provided that the paid scope of the core services for the current Billing Period is maintained.

4.3. The Provider is entitled to engage third parties for hosting, payment processing, analytics, sending notifications, operating artificial intelligence models, and performing other technical operations.

4.4. The User must provide accurate registration and payment data, update it in a timely manner, and independently monitor the status of Subscriptions and the available balance of Wraxa credits.

4.5. The User must independently manage relations with the visitors and customers of the User's site, including handling claims, returns, taxes, issuing documents, processing personal data, and complying with consumer protection legislation.

4.6. The Provider does not assume the User's obligations to the User's customers and is not liable for goods, works, services, information, or promises posted by the User.

4.7. Where the Platform offers a feature for accepting payments from site visitors, the terms of acquiring, fees, transfer timelines, and refunds are determined by the Platform's interface, the terms of the Payment Provider, and separate applicable rules. The User independently bears the tax obligations arising from the User's transactions.

4.8. The Provider is entitled to send the User service notifications relating to payment, the end of the Billing Period, security, changes to the terms, and the operation of Published Sites.

4.9. The Provider does not disclose the User's account information to third parties, except where necessary to render the services, as provided for by the privacy policy, or as mandated by the legislation of the Republic of Kazakhstan.

5. Subscription Cost and Payment Procedure

5.1. All payments under the Agreement are made in the tenge of the Republic of Kazakhstan, unless a different method or currency is displayed by the Payment Provider for a specific User.

5.2. The cost of the Subscription is 15,000 (fifteen thousand) tenge for one Published Site per one Billing Period of 30 calendar days.

5.3. A separate Subscription is arranged and paid for each Published Site. For example, hosting two Published Sites requires payment of two Subscriptions with a total cost of 30,000 tenge for the relevant Billing Period.

5.4. The Subscription fee is a fee for the publication, hosting, technical hosting, and availability of a specific site, as well as for the Bonus credits included in the Subscription. The cost does not depend on the actual number of visits to the site or the intensity of the User's use.

5.5. By arranging a Subscription, the User agrees to automatic renewal and the recurring debiting of 15,000 tenge for each subsequent Billing Period for each Published Site, unless automatic renewal is turned off before the date of the next debit.

5.6. The User is entitled to turn off automatic renewal of the Subscription at any time in the Personal Account, in the Subscription management section. The cancellation applies to the next Billing Period: a Billing Period already paid for continues to run until its end, and no further debit is made after automatic renewal has been turned off.

5.7. Upon the first successful payment of a Subscription in the history of the account, the User is credited, on a one-time basis, with 100 (one hundred) Bonus credits for the first Billing Period instead of the standard 30 Bonus credits.

5.8. For each subsequent successful payment of a Subscription for each Published Site, the User is credited with 30 (thirty) Bonus credits. Where several Published Sites are paid for, the credit is granted separately for each relevant payment.

5.9. Bonus credits are valid for 30 calendar days from the date they are credited and are automatically cancelled upon expiry of that period, without carry-over to the next period, monetary compensation, or reinstatement. Unused Bonus credits do not reduce the cost of the next Subscription.

5.10. The User may separately purchase Wraxa credits through the Personal Account under the following packages: 10 (ten) Purchased credits - 6,000 (six thousand) tenge; 30 (thirty) Purchased credits - 15,000 (fifteen thousand) tenge; 100 (one hundred) Purchased credits - 40,000 (forty thousand) tenge.

5.11. Purchased credits are credited after payment is confirmed by the Payment Provider, are not included in the cost of the Subscription, and remain on the balance until used, for as long as the User's account exists and is not blocked due to a material breach of the Offer.

5.12. The number of Wraxa credits debited for a specific artificial intelligence operation is displayed in the Platform's interface before the request is sent, or is determined by the current pricing rules published on the Platform. The cost of an operation may depend on its type, volume, and complexity.

5.13. Wraxa credits are intended solely for use with artificial intelligence features within the Platform and may not be transferred to another account, sold, gifted, exchanged for money, or used to pay for a Subscription, unless expressly otherwise provided by the Platform's interface.

5.14. In the event of a technical failure on the part of the Platform as a result of which a paid artificial intelligence operation was not performed and no result was provided, the Wraxa credits debited for such an operation shall be restored to the balance.

5.15. The Provider is entitled to change the cost of the Subscription, the credit packages, and the cost of individual operations by posting a new edition of the terms on the Platform. Changes do not apply to a Billing Period already paid for and apply to future payments.

6. Payment Rules, Subscription Cancellation, Suspension, and Refunds

6.1. Payment is made by bank card or another method available through the Payment Provider. The User confirms that there are lawful grounds for using the chosen means of payment.

6.2. The User is entitled to request a refund of the payment for a Subscription within 14 (fourteen) calendar days from the date of the relevant payment. To request a refund, the User must send an application to the email address support@wraxa.ai, stating the account details, the relevant Published Site, and the information necessary to identify the payment.

6.3. Upon confirmation of the refund, the Subscription for the relevant Published Site is terminated, the site is unpublished, and the Bonus credits granted in connection with the refunded payment are cancelled. Requests submitted after the expiry of 14 (fourteen) calendar days are considered only in cases expressly provided for by the legislation of the Republic of Kazakhstan, a confirmed material failure to render the service through the fault of the Provider, or a separate decision of the Provider.

6.4. Payment for Purchased credits may be refunded upon an application sent to the email address support@wraxa.ai within 3 (three) calendar days after payment, but only if none of the credits from the relevant package have been used. Once a package has been partially or fully used, no refund is made, except in mandatory cases established by law.

6.5. The amount to be refunded is transferred using the same method by which the payment was made, within a period of up to 7 (seven) calendar days from the date the Provider confirms the refund, not including any additional processing time by the bank or the Payment Provider.

6.6. If payment for the Subscription is not made on the scheduled date of the next payment, the User is given a grace period of 3 (three) calendar days to pay for the Subscription. The grace period is calculated from the day following the date on which the next payment was due.

6.7. If payment is not received by the expiry of the grace period, all of the User's sites for which the due date for the next Subscription payment has arrived and payment is missing are automatically moved to "Archive" status. Publication and hosting of such sites are suspended, and links to them cease to be accessible to third parties. The Projects, the sites' content, and related data are retained in the Personal Account. Once payment of the Subscription for the relevant site is successfully made, the site is taken out of "Archive" status, its publication is resumed, and a new Billing Period begins from the date of that payment. Bonus credits are credited in accordance with clause 5.8 of the Offer.

6.8. Fees charged by the bank or the Payment Provider, and currency conversion applied to the User by the User's bank, may be charged in addition and do not constitute income of the Provider, unless otherwise indicated in the payment interface.

6.9. The provisions of this section do not limit the mandatory rights of consumers granted by the legislation of the Republic of Kazakhstan.

7. Term, Amendment, and Termination of the Agreement

7.1. The Agreement enters into force upon acceptance of the Offer and remains in effect until the account is terminated, the obligations are fully performed, or the Agreement is terminated on the grounds provided for by the Offer and by law.

7.2. The User is entitled to stop using the Platform, turn off automatic renewal of the Subscription in the Personal Account, in the Subscription management section, and delete the account, provided there are no outstanding obligations. Turning off automatic renewal takes effect from the next Billing Period: the current paid period is retained until its end, and no further debit is made.

7.3. The Provider is entitled to amend the Offer by posting a new edition on the Platform. Material changes to the terms of the Subscription take effect no earlier than 7 (seven) calendar days after publication, unless a later date is specified in the new edition.

7.4. Changes to the cost and scope of the services apply only to future Billing Periods. Continued use of the Platform or payment for the next period after the changes take effect constitutes the User's agreement with the new edition.

7.5. The Provider is entitled to terminate the Agreement or block the account in the event of a material or repeated breach of the Offer, unlawful use of the Platform, attempts to circumvent payment, a threat to security, or a mandatory request from an authorized state body.

7.6. Upon termination of the Agreement, Bonus credits are cancelled. Unused Purchased credits are not exchanged for money, except in cases expressly provided for by law or by a written decision of the Provider.

8. Liability and Limitation of Liability

8.1. The Parties are liable in accordance with the legislation of the Republic of Kazakhstan and this Offer.

8.2. The User is responsible for actions performed through the User's account, the content of Projects, compliance with third-party rights, the lawfulness of commercial activity, and the performance of obligations to visitors and customers.

8.3. The Provider is not liable for lost profit, indirect losses, loss of data for reasons beyond the Provider's control, actions of third parties, errors of the User, results generated by artificial intelligence, or decisions made by the User on the basis of such results.

8.4. Unless otherwise established by mandatory statutory provisions, the aggregate liability of the Provider for claims related to a specific Subscription is limited to the amount actually paid by the User for the relevant Published Site for the last paid Billing Period.

8.5. Limitations of liability do not apply in cases of intent, gross negligence, or other cases where their application is prohibited by the legislation of the Republic of Kazakhstan.

9. Dispute Resolution Procedure and Other Terms

9.1. Before applying to court, the Parties shall seek to settle the dispute through negotiations and a written claim sent through the support form in the Personal Account, to the email address support@wraxa.ai, or by another method specified on the Platform.

9.2. The Provider shall review the claim within a reasonable period, but not exceeding the period established by applicable law.

9.3. Unresolved disputes shall be settled in accordance with the legislation of the Republic of Kazakhstan under the rules of jurisdiction established by law.

9.4. If a particular provision of the Offer is found to be invalid or unenforceable, the remaining provisions shall remain in effect.

9.5. The relations between the Parties are governed by this Offer, the current rules and notices posted on the Platform, the privacy policy, and the legislation of the Republic of Kazakhstan.

9.6. Section headings are used for convenience and do not affect the interpretation of the terms.

10. Information about the Provider

Name — Limited Liability Partnership «WRAXA»

BIN — 250940012660

Legal address — Republic of Kazakhstan, city of Almaty, Bostandyk district, Nur Alatau microdistrict, Balzhan Boltirikov street, building 9, postal code 050045

Website — <https://wraxa.ai>

Communication and support — support@wraxa.ai; support form and other contact details specified on the Platform

By paying for a Subscription or Wraxa credits, the User confirms full and unconditional acceptance of this Offer.